



SOUL
SPORTS PHYSIO
& REHAB
(1992) 0111

Lot H-02, 1st Mezzanine Floor,
183 Jalan Parit, @ Jalan Kiara,
Mont Kiara, 50480 Kuala Lumpur,
Malaysia

T: +6012-2795 620
W: www.soulphysio.com

RETURN AND EXCHANGE POLICY

TO : ALL OF THE MJ'S VALUED CLIENT

FROM : MANAGEMENT DEPARTMENT

DATE : 27th OCTOBER 2022

Please read and understand our company's returns and exchange policy before any purchase. All goods sold are non-exchangeable and non-refundable, unless otherwise stated below.

RETURN POLICY

Our return policy covers original purchase price and is valid for **10 days** from the date of receipt. Returns are only accepted for defected items. To be eligible for a return, your item must be unused and in its original condition or packaging intact.

EXCHANGE POLICY

By default, you will be provided with an exchange for the returned product. In the event that the item is out-of-stock, you can opt to exchange for any other available item. For exchanges to other available items of lower value, no refund will be given for the difference in amount. For exchanges to other available items of higher value, you will be required to pay for the difference in value.

NON-CASH REFUNDABLE

We apologize that the company are unable to process any cash refund upon payment has been made.

購買前，請閱讀並了解我們公司的退換條件。所有售出的商品都是不可退換且不可退款的，除非另有說明。

退貨條款

我們將依據商品原價退換，有效退貨期將依據商品售 10 天之內。退貨僅適用於不良商品。要獲得退貨資格，商品必須是未使用的，並且處於原始狀態或包裝完好。

退換條款

凡符合退貨條款，公司將為您做售出商品退換。如該商品缺貨，您可以選擇退換任何其他公司的商品。如要換其他較低價值的商品，則差額將不予退款。或退換成其他更高價值的商品，您將需要支付商品差價。

無現金退還

公司無法在付款後處理任何現金退還，對此深感抱歉。

Your Sincerely,
For and on behalf of
MJ Physio & Rehab Sdn Bhd

DATUK MIKE TEE SWEE GUAN
MJHM GROUP MANAGING DIRECTOR